



## Restaurants & Leisure Facilities

### Driving forces

The restaurant and leisure sector continues to be subject to scrutiny over accountability and transparency in its supply chain including issues of worker welfare, food safety, sustainability and accurate labeling. Labor issues relating to fair wages and working conditions are major risks that attract increasing attention from regulators in both developed and emerging markets. It is also of concern to a variety of other stakeholders and puts pressure on existing franchising, licensing and accountability systems. Furthermore, health conscious consumers in developed markets are driving companies to innovate their product and service offerings. Environmental challenges such as energy and water consumption need to be tackled globally, and data across both company-owned and franchised locations must be consolidated so that companies can effectively implement their global sustainability programs.

### Highlighted criteria

#### Economic Dimension

- Codes of Business Conduct
- Customer Relationship Management
- Supply Chain Management

#### Environmental Dimension

- Environmental Policy & Management Systems
- Operational Eco-Efficiency
- Raw Material Sourcing

#### Social Dimension

- Labor Practice Indicators
- Local Impact of Business Operations
- Stakeholder Engagement

### Sustainability leaders 2018

#### RobecoSAM Gold Class

Sodexo SA France

#### Sustainability Yearbook Members

Compass Group PLC United Kingdom

Starbucks Corp United States

Whitbread PLC United Kingdom

### Industry statistics

Number of companies in universe	34
Number of companies assessed by RobecoSAM in 2017	16
Assessed companies to total companies in universe (%)	47
Market capitalization of assessed companies to total market capitalization (%)	83

### Results at industry level

Dimension	Average score	Best score	Dimension weight
Economic	45	71	42%
Environmental	35	82	18%
Social	34	83	40%

#### Total score

