



Transportation and Transportation Infrastructure

Driving forces

The transportation industry consists of a number of sub-industries, each with distinctive dynamics, competitive landscapes and sustainability issues. The most important material factor across the industry is the safe and efficient movement of goods and passengers. Additional key factors include fuel efficiency, operational eco-efficiency and occupational health and safety. Effectively managing transportation contributes to cost advantages, which influence companies' ability to offer competitive pricing and gain market share. Lower-carbon and more efficient transportation options provide an opportunity to acquire new customers and retain existing ones as more companies commit to reducing their carbon footprint along the entire value chain. Meanwhile, offering a high-quality, reliable service requires companies to develop an engaged and motivated workforce through effective human capital development programs. Companies must also work on their external image to enhance their ability to attract talented and skilled individuals.

Highlighted criteria & Dimension weight

- Economic Dimension 34%
 - Codes of Business Conduct
 - Customer Relationship Management
 - Risk & Crisis Management
- Environmental Dimension 27%
 - Operational Eco-Efficiency
 - Climate Strategy
 - Fuel Efficiency
- Social Dimension 39%
 - Occupational Health and Safety
 - Stakeholder Engagement
 - Talent Attraction & Retention

Sustainability leaders 2019

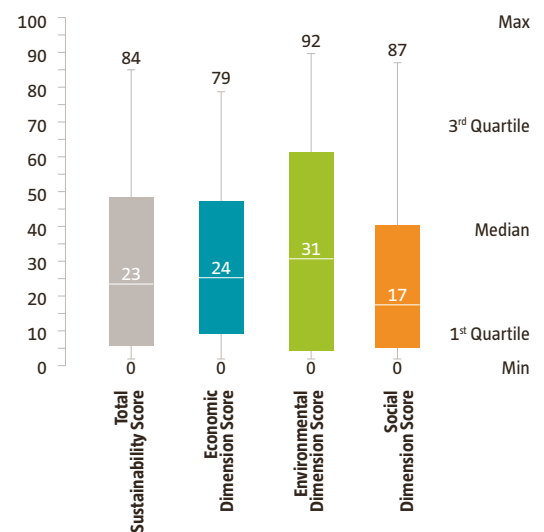
SAM Gold Class ●	
Royal Mail PLC	United Kingdom
SAM Bronze Class ●	
Transurban Group	Australia
PostNL NV	Netherlands
BTS Group Holdings PCL	Thailand
Sustainability Yearbook Members ●	
Canadian National Railway Co	Canada
Deutsche Post AG	Germany
Sydney Airport *	Australia
Aéroports de Paris	France
Airports of Thailand PCL	Thailand
United Parcel Service Inc	United States
CSX Corp	United States
bpost SA	Belgium

* SAM Industry Mover

Industry statistics

Number of companies in universe	104
Number of companies assessed in 2018	79
Assessed companies to total companies in universe	76%
Market of assessed companies to total market	89%

Results at industry level



The box-and-whisker plot describes the distribution of scores in the industry, based on all assessed companies. More information is available in the Reading Instructions in the introduction.