



# Restaurants & Leisure Facilities

## Driving forces

The restaurant and leisure sector continues to be subject to scrutiny over accountability and transparency in its supply chain, including issues of worker welfare, food safety, sustainability and accurate labeling. Labor issues relating to fair wages and working conditions risk attracting increased attention from regulators and a range of other stakeholders in both developed and emerging markets, putting pressure on existing franchising, licensing and accountability systems. Furthermore, health-conscious consumers in developed markets are pushing companies towards greater innovation in their product and service offerings. Environmental challenges such as energy and water consumption need to be tackled globally, while data from company-owned and franchised locations must be consolidated for companies to effectively implement their global sustainability programs.

## Highlighted criteria & Dimension weight

- Economic Dimension ..... 42%
  - Supply Chain Management
  - Codes of Business Conduct
  - Customer Relationship Management
- Environmental Dimension ..... 18%
  - Operational Eco-Efficiency
  - Environmental Policy & Management Systems
  - Raw Material Sourcing
- Social Dimension ..... 40%
  - Talent Attraction & Retention
  - Stakeholder Engagement
  - Labor Practice Indicators

## Sustainability leaders 2019

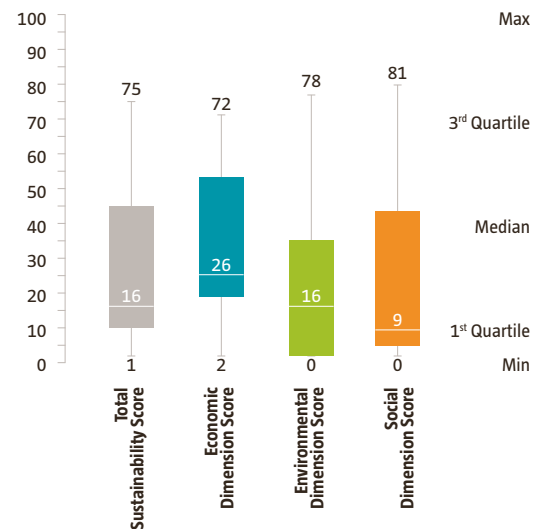
<b>SAM Gold Class</b> ●	
Sodexo SA	France
<b>SAM Bronze Class</b> ●	
Whitbread PLC *	United Kingdom
<b>Sustainability Yearbook Members</b> ●	
Compass Group PLC	United Kingdom
Yum! Brands Inc	United States

\* SAM Industry Mover

## Industry statistics

Number of companies in universe	28
Number of companies assessed in 2018	21
Assessed companies to total companies in universe	75%
Market of assessed companies to total market	93%

## Results at industry level



The box-and-whisker plot describes the distribution of scores in the industry, based on all assessed companies. More information is available in the Reading Instructions in the introduction.