



Food & Staples Retailing

Driving forces

Because of competition for market share, the food and staples retailing industry has consolidated, maintaining a high level of M&A activity. The industry is influenced by IT advances that now shape entire business models and value chains. Retailers invest in IT infrastructure to increase efficiency in operations and to improve communication with clients. New technologies potentially enable companies to align with another major industry driver: growing consumer demand for healthy and natural food choices. Food retailers need to enhance transparency in supply chains, integrate environmental, social and governance (ESG) thresholds in procurement policies and increase the share of local, responsibly-produced foodstuffs. The expiration of drug patents will continue to generate revenue and growth as drug retailers in the sector offer consumers generic alternatives to name-brand blockbusters. Drug retailers and consumers alike have already enjoyed significant cost savings with the availability of this wave of generic drugs.

Highlighted criteria & Dimension weight

- Economic Dimension 39%
 - Supply Chain Management
 - Health & Nutrition
 - Customer Relationship Management
- Environmental Dimension 31%
 - Raw Material Sourcing
 - Operational Eco-Efficiency
 - Packaging
- Social Dimension 30%
 - Human Capital Development
 - Occupational Health and Safety
 - Talent Attraction & Retention

Sustainability leaders 2019

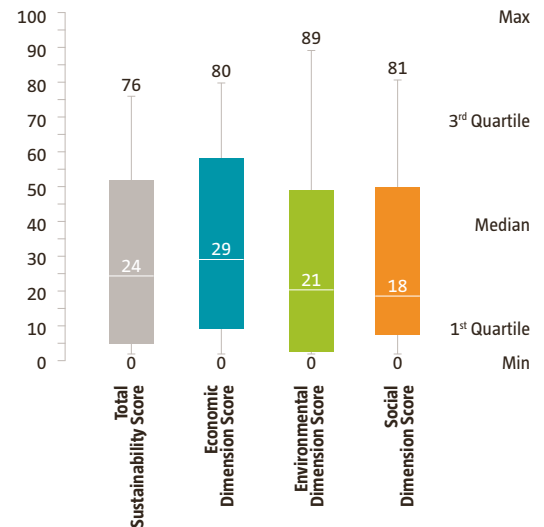
SAM Gold Class ●	
METRO AG	Germany
SAM Silver Class ●	
CP ALL PCL	Thailand
Kesko OYJ	Finland
SAM Bronze Class ●	
Koninklijke Ahold Delhaize NV	Netherlands
Carrefour SA	France
Sustainability Yearbook Members ●	
Seven & i Holdings Co Ltd	Japan
Wesfarmers Ltd	Australia
ICA Gruppen AB *	Sweden
Casino Guichard Perrachon SA	France

* SAM Industry Mover

Industry statistics

Number of companies in universe	65
Number of companies assessed in 2018	57
Assessed companies to total companies in universe	88%
Market of assessed companies to total market	97%

Results at industry level



The box-and-whisker plot describes the distribution of scores in the industry, based on all assessed companies. More information is available in the Reading Instructions in the introduction.