



Computers & Peripherals and Office Electronics

Driving forces

In the computers & peripherals and office electronics industry, products and systems increasingly need to be developed according to security and privacy-by-design principles. Effective innovation management also requires recruiting people with the right mix of skills. Particularly relevant topics include the successful implementation of environmental standards and monitoring suppliers' compliance in areas including the use of hazardous materials and fair working conditions in emerging economies. Shorter product lifecycles and the global ubiquity of electronic devices have resulted in increased overall energy consumption by IT hardware and high equipment disposal volumes. To address energy efficiency, companies must consider energy consumption over the entire product lifecycle when designing new products. Electronic waste can be reduced through weight reduction, modular design, the use of recycled materials and take-back programs. Meanwhile, the adoption of cloud-based solutions is creating new business opportunities that enable customers to achieve operational efficiency gains, contributing both to cost savings and environmental footprint reduction.

Highlighted criteria & Dimension weight

- Economic Dimension 45%
 - Privacy Protection
 - Corporate Governance
 - Codes of Business Conduct
 - Supply Chain Management
 - Innovation Management
- Environmental Dimension 30%
 - Operational Eco-Efficiency
 - Product Stewardship
- Social Dimension 25%
 - Human Capital Development
 - Talent Attraction & Retention

Sustainability leaders 2019

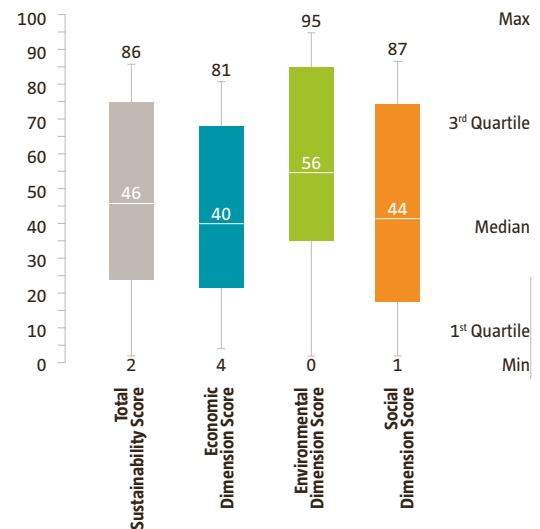
SAM Gold Class ●	
Konica Minolta Inc	Japan
SAM Silver Class ●	
Hewlett Packard Enterprise Co	United States
HP Inc	United States
SAM Bronze Class ●	
Ricoh Co Ltd *	Japan
Samsung Electronics Co Ltd	South Korea

* SAM Industry Mover

Industry statistics

Number of companies in universe	35
Number of companies assessed in 2018	28
Assessed companies to total companies in universe	80%
Market of assessed companies to total market	98%

Results at industry level



The box-and-whisker plot describes the distribution of scores in the industry, based on all assessed companies. More information is available in the Reading Instructions in the introduction.